

Frequently Asked Questions

Q: How long does it take for my registry to be available to friends and family in-store?

A: Your registry is available to friends and family within moments after you register with us.

Q: How do I let my friends and family know I am registered at Babies“R”Us?

A: Our Registry Consultants will provide you with complimentary baby shower invitations or enclosure cards. From our website, you can also send a “Share My Registry” email with a link directly to the online view of your registry (if you have selected the online option). Also, by simply letting one person on each side of the family know, the word will start to spread.

Q: How long does it take for registry purchases to be updated on my registry?

A: Your registry is updated immediately when a registry item has been purchased, whether in-store or online.

Q: How can I reduce my chances of receiving duplicate gifts?

A: You can reduce your chances of receiving duplicate gifts by setting up only one registry. With more than one registry, you are almost certain to get duplicate gifts. Of course, duplicate gifts mean extra returns - a time-consuming hassle you really want to avoid! And remember, even if friends and family don't live close to a Babies“R”Us or Toys“R”Us store, they can still shop from your Babies“R”Us registry online.

Q: What if a gift giver forgets to tell the cashier that the purchase is from my registry?

A: Don't worry! Your gift giver can simply ask a Registry Consultant to update your registry after the transaction, or call Customer Service directly at 1-888-222-9787. You can also make this modification online yourself (requires your registry password).

Q: Is my registry available internationally?

A: Your registry is available at all Babies“R”Us and all Toys“R”Us store locations in the U.S. only. Online, of course, it can be viewed from international locations. However, shipments can only be sent to U.S. destinations and U.S. Military FPO/APO addresses. Canadian residents can register on our Canadian website: www.babiesrus.ca.

Q: How long is my registry available?

A: Friends and family can access your registry for 12 months from the “Arrival Date” you provided when you registered. If you would like to establish a toy wish list for your newborn, check out the Wish List feature on www.toysrus.com.